

# **Wisconsin Child Welfare Professional Development System (WCWPDS)**



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## **Foster Care Coordinator Welcome Packet**

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# Welcome Packet for Foster Care Coordinators

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**TO:** *New Foster Care Coordinators / Licensors*

**RE:** *Greeting from the Director*

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Welcome from all of us at the Wisconsin Child Welfare Professional Development System! The goal of our organization is relatively simple: to support the knowledge and skill development of child welfare professionals (workers, supervisors, and directors), caregivers (foster parents, adoptive parents, guardians, and congregate care providers), and families. We do this by providing innovative, research-based, learner centered, and culturally responsible learning opportunities to those who promote the safety and well-being of children, youth, and families. We strive to promote the best child welfare and out of home care practice through education, skill development, strategic partnerships, and effective advocacy. Our role is to support you in being the very best professional you can be.

Each of you brings a unique set of experiences and skills to the table, and we envision this as the strength of any professional development opportunity we may offer. The range of experiences we can draw from will be a valuable resource as TOGETHER we explore more effective ways to support children and families. We are committed to training approaches that reflect this, and our expectation is that you will encounter an atmosphere where you feel comfortable to ask questions, state opinions, and formulate arguments. The goal as I see it is that as a group we come out the other end of any professional development opportunity having had both a fun and a useful educational experience that you can apply directly to your work.

As director of this program, I welcome the opportunity to hear your professional development goals and how we might improve those experiences. Please feel free to forward any questions, suggestions, concerns, or ideas any time. My hope is that I get to know as many of you as possible as we progress through this professional development journey together.

Welcome aboard!

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## **Section I: *Your Professional Development***

The Foster Care Coordinator / Licensor plays a unique role in child welfare. You will wear many hats in this position and be responsible for some or all of the following: screening and assessing foster parents for licensure; managing compliance of administrative code; recruitment, retention and training of foster parents; and placement support and consultation. We are here to support your efforts by providing you with quality learning opportunities to assist in your professional development.

The Wisconsin Child Welfare Professional Development System (WCWPDS) is a part of the training collaborative that offers Foster Care Coordinators an array of training topics and professional support. The University of Wisconsin-Madison partners with the UW-Milwaukee and the Department of Children and Families (DCF) to develop and deliver all required training for child welfare professionals, supervisors, and foster parents as well as offer technical assistance to county and tribal child welfare agencies. Additionally, we collaborate with The Coalition for Children and Families to offer ongoing training topics to Foster Care Coordinators and foster parents.

### **Licensor Specific Training**

WCWPDS partners with the Department of Children and Families (DCF) to offer training that focuses on your role as a licensor, overseeing foster parent compliance to Chapter 56 Administrative Code, and the role of screening and assessing prospective foster families. These courses provide consistency and quality in the application of best practice in all 72 Wisconsin counties.

Included in the Foster Care Coordinator (FCC) section of the WCWPDS website is section on "Licensor Training" that provides more information on the Foster Care Coordinator Pre-Service Training, DCF 56 Training: New Licensors, and Structured Analysis Family Evaluation Training (SAFE): <https://fcc.wcwpds.wisc.edu/>.

### **Foster Care Coordinator Pre-Service Training (Web-Based)**

The WCWPDS web-based Foster Care Coordinator Pre-Service Training is specifically for newly hired foster care coordinators in Wisconsin. It provides a high-level overview of your duties by reviewing the process by which children are placed into out-of-home care. It also explains the role of the Foster Care Coordinator within a licensing agency, with families, and in the licensing process, including documentation requirements. You should feel prepared to begin your work, with your supervisor's support, until you can attend the DCF 56 Training: New Licensors.

The web-based Foster Care Coordinator Pre-Service Training content can be accessed in PDS Online. Visit the WCWPDS website for the direct link to the training: <https://fcc.wcwpds.wisc.edu/foster-care-coordinator-pre-service/>.

## **DCF 56 Training: New Licensors (2 days)**

Chapter DCF 56, Administrative Code will be reviewed in-depth, highlighting recent changes or interpretations and reviewing the implementation of rules. Participants will review all licensing materials as well as discuss licensing questions and foster care related issues.

This course is offered on a quarterly basis. More information about the DCF 56 Training: New Licensors training and how to learn about and register for sessions is available on the WCWPDS website at: <https://fcc.wcwpds.wisc.edu/dcf-56-training/>.

## **Structured Analysis Family Evaluation Training (2 days)**

The Structured Analysis Family Evaluation (SAFE) home study tool is required to be utilized by all foster care licensors for licensing (since October 1, 2016). This standardized tool assists foster care coordinators in conducting a thorough screening and assessing of prospective foster families. It provides an overview of the step-by-step process to evaluate families' strengths, issues and ability to parent a foster or adoptive child. You will leave this training prepared to use the home study tool.

This course is offered on a quarterly basis. More information about the Structured Analysis Family Evaluation (SAFE) training and how to learn about and register for sessions is available on the WCWPDS website at: <https://fcc.wcwpds.wisc.edu/structured-analysis-family-evaluation/>.

## **Foster Parent Pre-Placement Training (Web-Based)**

This web-based training is required for foster parents. You, as the licensor, should become familiar with the content for a few reasons. One, the training instructs participants to write down and discuss questions, thoughts and feelings with their licensors. In addition, you need to verify that participants have completed the training by completing the Licensor Guide.

- You can access the web-based Foster Parent Pre-Placement Training here: <https://care.wcwpds.wisc.edu/foster-parent-pre-placement/>
- The downloadable, fillable **Licensor Guide** can be found on this WCWPDS webpage just above the modules: <https://care.wcwpds.wisc.edu/foster-parent-pre-placement/>

## **Foster Parent Training**

All Foster Parents have training requirements in order to become licensed and to maintain that license. You will monitor completion of those training requirements. The Foster Care Coordinator Pre-Service Training and the next section of this Welcome Packet explain the requirements. Foster Parent Foundation training is offered statewide by the WCWPDS-Milwaukee office.

See the next section of this Welcome Packet (Section II: Your Role in Supporting Foster Parent Professional Development) for detailed information about foster parent training.

## **Recruitment and Retention Training**

The Coalition for Children and Families operates the Foster Care and Adoption Resource Center (FCARC) which is an information hub with resources for new and current foster and adoptive families. They have resources and training to support the recruitment and retention efforts in your community. You are encouraged to contact the Resource Specialist to learn more about what they can offer you. Click here to visit the Foster Care and Adoption Resource Center website:

<https://wifostercareandadoption.org/>.

## **Recommended Training**

There are several web-based and classroom (virtual and in-person) courses that will support your role as a Foster Care Coordinator. For additional information about the recommended training outlined below specific to your Foster Care Coordinator role, visit the WCWPDS website at:

<https://fcc.wcwpds.wisc.edu/recommended-training/>.

### **1. Case Worker Pre-Service Web-Based Module: Placement**

In order to provide placement support and consultation, you must have a working knowledge of out-of-home placement. The Placement module of the web-based pre-service training introduces you to the placement requirements, how to prepare children and foster parents for out-of-home placement, and how to support and safely sustain children in out-of-home care by preparing and supporting foster parents to utilize strategies that build a child's resilience, enhance personal growth, and preserve family culture and connections.

The Placement module of the web-based pre-service training can be accessed in PDS Online via the **Case Worker Pre-Service: Web-Based Modules**. Click here to access the PDS Online log-in page via the WCWPDS website:

<https://wis.wcwpds.wisc.edu/pre-service/>.

### **2. Case Worker Pre-Service Web-Based Module: Permanence**

In order to provide placement support and consultation, you must understand the importance of permanency for children in the child welfare system. The Permanency module of the web-based pre-service training reviews the values of permanency and your responsibility to identify a permanent home for children, while cultivating a network of supportive, nurturing adults and connections which, together, increases a child's likelihood for success and positive outcomes now and into the future. This module also introduces tools and resources that can be used to join with children and families to learn about their families and important people in their lives in order to expedite

permanency. Many of these tools will also be useful in the foster home licensing process to aid you in learning about the foster family.

The Permanence module of the web-based pre-service training can be accessed in PDS Online via the **Case Worker Pre-Service: Web-Based Modules**. Click here to access the PDS Online log-in page via the WCWPDS website: <https://wis.wcwpds.wisc.edu/pre-service/>. You can also access the Permanency and Permanency Tools and Resources web-based modules outside of PDS Online on the WCWPDS website at: <https://wis.wcwpds.wisc.edu/concurrent-permanency-planning-pre-training-coursework/>.

### **3. Engaging to Build Trusting Relationships (2 days) Supporting Change Through Engagement\* (2 days)**

Building a professional relationship with prospective and licensed foster parents is an essential part of your role as the Foster Care Coordinator. These two courses will provide you with an opportunity to enhance your skills to engage and build trusting relationships with your foster families. These skills will improve your ability to gather information from families while using the SAFE home study tool. As you monitor foster parent compliance with Ch. DCF 56, you will need to have the skills and confidence to have crucial conversations with them about their behaviors or decision-making. In the Supporting Change through Engagement course, you will learn techniques to have difficult conversations to create movement towards change. Register for these two courses in PDS Online.

### **4. Placement (2 days) Case Practice with American Indian Tribes (2 days) Confirming Safe Environments (Web-Based) Child and Adolescent Needs & Strengths (CANS) Tool Training & Certification Exam (Web-Based)**

At times, Foster Care Coordinators act as a mediator between the child welfare team members by offering foster parent support and placement consultation. You may find yourself interpreting child welfare procedures and policies to help foster parents understand the rationale behind decisions. Vice versa, you will have discussions with caseworkers about the foster family's needs and strengths. These four courses will introduce you to the experience of placing a child, the factors that must be considered when making a placement decision, and review techniques to prepare children, parents and caregivers for placement. You will learn about working with American Indian Cultures, placement preferences, and how to work effectively with American Indian families to support placement.

- Register for the Placement and Case Practice with American Indian Tribes courses in PDS Online.
- More information about the web-based Confirming Safe Environments training can be found here: <https://wcwpds.wisc.edu/web-based->

[courses/cse/](#).

- More information about the web-based CANS Tool Training can be found here: <https://wcwpds.wisc.edu/web-based-courses/child-and-adolescent-needs-strengths-tool-training-certification-exam-cans/>.

## 5. Making the Most of Family Interaction (2 days)

Family Interaction between children in out-of-home care and their parents is essential to achieving permanency and improving outcomes for families. Yet, it can be an emotionally raw and vulnerable experience for children, parents and foster parents. This course will help you to coach and support foster parents so that they can successfully manage family interaction. Register for this course in PDS Online.

## 6. Trauma Informed Practice (2 days)

A significant majority of children and adults who become involved in our child welfare systems have been affected by trauma. Trauma can have a lasting impact on the well-being and functioning of children, adults and their families. For you, the ability to understand the effects of trauma on children, adults and families and to identify and address the specific trauma related needs is critical when screening potential foster parents and supporting them as they care for children affected by trauma. Register for this course in PDS Online.

## 7. Additional Web-Based Courses

We continue to develop web-based courses that are added to our training catalogue throughout the year. On the Foster Care Coordinator (FCC) section of our website under "Recommended Training", we continue to add to the list newly developed courses that are applicable to your Foster Care Coordinator role. Check out the list at: <https://fcc.wcwpds.wisc.edu/recommended-training/>.

**Where to find information about the above noted classroom courses:** All of the courses noted above, and others, are listed and described on the Foster Care Coordinators "Recommended training" webpage, with direct links to register for the courses in PDS Online: <https://fcc.wcwpds.wisc.edu/recommended-training/>. Some sessions have pre-requisites and those are denoted with a \* in the list above. Be certain to complete the pre-requisite, as described on PDS Online, prior to attending the training.

**Note:** If you are a Child Placing Agency (CPA) staff member who wishes to attend any of the above noted classroom training sessions, please contact the WCWPDS Office at 608-890-3965. Please know that because the Training Rule, DCF 43, requires those who have access, initial assessment, and ongoing child protective services responsibilities to complete training, county and tribal staff have priority attendance at training. However, CPA staff are able to attend training should there be spots available in a session closer to the event.

## Additional Training Resources

Just as your role in the child welfare system is unique, so is your access to training opportunities and professional support and consultation. The Foster Care and Adoption Resource Center offers training on specific foster care topics and licensing. Course topics include education advocacy, improving the experience for children in out-of-home care, and licensing topics such as rehabilitative review and background checks. A list of upcoming and archived trainings is found here: <http://wifostercareandadoption.org/training/>.

DCF recognizes the need for professional consultation for Foster Care Coordinators. Therefore, the Bureau of Regional Operations (BRO) organizes the Regional Foster Care Coordinator meetings, which you are highly encouraged to attend. Contact the Child Welfare Coordinator for your region to learn about the next meeting by following this link: <https://dcf.wisconsin.gov/regionaloperations>.

## Professional Development Plan

Together with your supervisor, use the Foster Care Coordinator Professional Development Plan to track your completion of training. The **Professional Development Plan** can be found on the Foster Care Coordinator Welcome and Orientation webpage on the WCWPDS website: <https://fcc.wcwpds.wisc.edu/>.

## Action Plans and Transfer of Learning

At the end of each course session, you will spend time developing a Training Action Plan. During training you will learn many new and exciting ideas, concepts and skills. Action plans will assist in transferring your learning back to your job by:

- helping you identify important concepts or skills acquired in training,
- asking you to develop a plan that can be implemented at your agency based upon the skills learned in training, and
- assisting you in identifying resources and barriers to the plan's implementation.

Your supervisor is an integral part of the process of transferring your learning back to your job. After the training, make a copy of the Action Plan and give it to your supervisor. Keep the original for yourself. Your supervisor then has a chance to review the concepts or skills learned and your proposed plan, along with identified barriers and resources to the implementation of your plan.

## Certificates

The WCWPDS does not issue certificates for training sessions. Actual training hours earned are recorded in your transcript on PDS Online.

## External Training

An external training is any training you attend that you did not register to attend

through PDS Online. Such trainings may be added to your PDS Online transcript by following the directions in the **User Guide to PDS Online Registration and Learning Management System** that you can find on the Foster Care Coordinator Welcome and Orientation webpage on the WCWPDS website at: <https://fcc.wcwpds.wisc.edu/>.

### **Continuing Education Hours (CEHs)**

If you are a credentialed/licensed Social Worker in Wisconsin, you are required to complete at least 30 continuing education hours in each credentialing/licensing period, per MPSW 19 located at: [http://docs.legis.wisconsin.gov/code/admin\\_code/mpsw/19](http://docs.legis.wisconsin.gov/code/admin_code/mpsw/19). You are able to count the 30 hours of training that you complete to meet both your DCF 43 Ongoing Training requirements as well as the training requirements per MPSW 19.

Social Workers are required under MPSW 19.05 to "retain for a minimum period of 4 years and shall make available to the board, or its agent upon request, documentation of publication or certificates of attendance issued by the program sponsor for all continuing education programs for which the credential holder claims credit for the purposes of renewal of the credential."

It is the individual worker's responsibility to keep track of any training completed while employed by the county agency and to provide proof of attendance to the Department of Safety and Professional Services in case of an audit. Participants should retain their training materials and training agendas which indicate date/time, location, and the trainer's name. The WCWPDS retains the original sign-in sheets should it become necessary to verify attendance for audit purposes.

For more information about Social Work certification / licensing and continuing education requirements, visit the Department of Safety and Professional Services website at: <http://dsps.wi.gov/Home>.

### **Section II: *Your Role in Supporting Foster Parent Professional Development***

Part of your responsibility as a Foster Care Coordinator is to prepare and support foster parents in meeting their training requirements. This section will define the requirements for foster parent training that are identified in Wisconsin Ch. DCF 56 and provide guidance to you to support your foster parents in meeting their training requirements.

Foster Parent training is provided in three components:

- Pre-Placement: prior to the placement of a child into the home, except in the case of a child-specific license when the family has up to six months to complete the training.
- Initial Licensing: completed within the first licensing period. A licensing period can be up to two years.

- Ongoing: each 12-month period of licensure subsequent to the initial licensing period.

The Level of Care Certification determines the foster parent’s training requirements. The required training by Level of Care Certification and the topics covered are in the table below. Please refer to DCF 56.13 <https://dcf.wisconsin.gov/loc> for all of the details related to the various levels of care.

Foster Parent Training					
Level 1	Level 2	Level 3	Level 4	Level 5 Program Manager	Level 5 Program Staff
Pre-Placement: 6 Hours	Pre-Placement: 6 Hours	Pre-Placement: 36 Hours	Pre-Placement: 36 Hours	Pre-Placement: 40 Hours (4 of which must be child or population specific)	Pre-Placement: 40 Hours (15 of which must be child or population-specific); 80 hours of orientation (working with qualified, experienced program staff or similar professionals)
Initial Licensing: Not Required	Initial Licensing: 30 Hours (to be completed during the initial licensing period)	Initial Licensing: 24 Hours	Plus 4 hours of Child-Specific Training		
			Initial Licensing: 24 Hours Plus 6 hours of Child-Specific Training	Initial Licensing: 30 Hours	Initial Licensing: Not Required
Ongoing Training: Not Required	Ongoing Training: 10 hours each year of licensure beyond the initial licensing period	Ongoing Training: 18 hours each year of licensure beyond the initial licensing period	Ongoing Training: 24 hours each year of licensure beyond the initial licensing period	Ongoing Training: 24 hours each year of licensure beyond the initial licensing period	Ongoing Training: 24 hours each year of licensure beyond the initial licensing period

## Level 1 Licensed Foster Home: Child Specific Foster Home Certification

A child specific license (sometimes referred to as Kinship Care or Like-Kin Care) is issued to a relative of a child or to an individual who has a previous existing relationship with the child or the child’s family.

		Level 1
Pre-Placement Curriculum	Foster Care Overview	Pre-Placement: 6 hours
	Expectations of Foster Care	
	Caring for Children in Foster Care	
	Developing and Maintaining Family Connections	
	Foster Family Self-Care	

### Pre-Placement Training

#### *Requirement and Content*

Training requirements for those licensed at Level 1 are a minimum of 6 hours of pre-placement training under DCF 56.14 (6) before or after the child is placed in the home. The training must be completed within 6 months of the date the license is issued. A relative or like-kin child may be placed before pre-placement training is completed yet the necessary training is still referred to as pre-placement training.

Preplacement courses reinforce and clarify any information participants have learned as a part of the licensing process. The training provides the fundamental information needed to provide a safe and nurturing environment for the child. The topics of the training are listed in the chart above.

#### *Accessing Training*

Foster Parents complete the Pre-Placement Training online. The online training can be accessed on the WCWPDS website at: <https://care.wcwpds.wisc.edu/foster-parent-pre-placement/>.

DCF created a Licensors Guide to the Web-Based Foster Parent Pre-Placement Training. This Guide was designed as a companion piece to the Foster Parent Pre-Placement Training to identify the points at which foster parents are directed to discuss topics with their licensing workers. Throughout the Pre-Placement training, foster parents are instructed to discuss their thoughts, feelings, and concerns with their licensors.

In addition, foster parents will complete “Check Your Understanding” questions throughout the web-based training to gauge their level of knowledge of the material. Those questions are identified in this Licensors Guide as well.

The Licensor Guide to the Web-Based Foster Parent Pre-Placement Training can be accessed on the WCWPDS website at: <https://care.wcwpds.wisc.edu/foster-parent-pre-placement/>.

### *Documenting Completion of Training*

Foster Parents are instructed to print out the Certificate of Completion at the end of the Foster Parent Pre-Placement Training in order to document that they have completed the training and to share the Certificate of Completion with their foster care coordinator/licensor.

You, the foster care coordinator/licensor, then meet with the foster parent to complete the Licensor Guide to the Web-Based Foster Parent Pre-Placement Training form in order to review all of the information in the training and answer any questions from the foster parent.

Completing the Licensor Guide to the Web-Based Foster Parent Pre-Placement Training form and placing it in the foster parent file, in addition to the certificate of completion, is sufficient documentation of completion of the Pre-Placement training requirement.

### **Initial Licensing Training (Foundation)**

Level 1 licensed foster parents are not required to complete initial licensing training.

### **Ongoing Training**

Level 1 licensed foster parents are not required to complete ongoing training.

### **Level 1 Licensed Foster Home: Child Specific Foster Home Certification Welcome Packet & Training Information for Foster Parents**

The Level 1 Licensed Foster Home Welcome Packet & Training Information for Foster Parents guide describes the training rule for Level 1 licensed foster homes and provides guidance to foster parents on how to access the training to fulfill their training requirements. It was developed to be shared with Level 1 licensed foster homes and is available in the Caregiver area of the WCWPDS website under the "Foster Parent Training Information" section within the "Level 1" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

### **Compliance and Training Rule Exceptions**

Training compliance is reviewed by Foster Care Coordinators during the licensing period and at renewal. If a foster parent is not in compliance with the licensing regulations, they may request an exception. The DCF Exceptions Panel must approve any request for an exception or waiver to Pre-Placement or Initial Licensing training at all Levels of Care Certification.

To learn more about foster parent training, visit the WCWPDS website at: <https://care.wcwpds.wisc.edu/> and select "Foster Parents" on the navigation bar.

## Level 2 Licensed Foster Home: Basic Foster Home

A basic foster home license is issued to individuals who want to provide foster care to children with whom they may not have a previous relationship.

		Level 2
Pre-Placement Curriculum	Foster Care Overview	<b>Pre-Placement:</b> 6 hours
	Expectations of Foster Care	
	Caring for Children in Foster Care	
	Developing and Maintaining Family Connections	
	Foster Family Self-Care	
Foundation Curriculum	Permanency	<b>Initial Licensing:</b> 30 hours
	Cultural Dynamics	
	Child Abuse and Neglect	
	Effects of Maltreatment on Development	
	Attachment	
	Separation and Placement	
	Importance of Family Connections	
	Guidance and Positive Discipline	
	Access to Resources	
<b>Ongoing:</b> 10 hours each year of licensure beyond the initial licensing period		

### Pre-Placement Training

#### *Requirement and Content*

Training requirements for those licensed at Level 2 are a minimum of 6 hours of pre-placement training under DCF 56.14 (6) before or after initial licensure but prior to the placement of a foster child in the home.

Preplacement courses reinforce and clarify any information participants have learned as a part of the licensing process. The training provides the fundamental information needed to provide a safe and nurturing environment for the child. The topics of the training are listed in the chart above.

#### *Accessing Training*

Foster Parents complete the Pre-Placement Training online. The online training can be accessed on the WCWPDS website at: <https://care.wcwpds.wisc.edu/foster-parent-pre-placement/>.

DCF created a Licensor Guide to the Web-Based Foster Parent Pre-Placement Training. This Guide was designed as a companion piece to the Foster Parent Pre-Placement Training to identify the points at which foster parents are directed to discuss topics with their licensing workers. Throughout the Pre-Placement training, foster parents are instructed to discuss their thoughts, feelings, and concerns with their licensors.

In addition, foster parents will complete "Check Your Understanding" questions throughout the web-based training to gauge their level of knowledge of the material. Those questions are identified in this Licensor Guide as well.

The Licensor Guide to the Web-Based Foster Parent Pre-Placement Training can be accessed on the WCWPDS website at: <https://care.wcwpds.wisc.edu/foster-parent-pre-placement/>.

### *Documenting Completion of Training*

Foster Parents are instructed to print out the Certificate of Completion at the end of the Foster Parent Pre-Placement Training in order to document that they have completed the training and to share the Certificate of Completion with their foster care coordinator/licensor.

You, the foster care coordinator/licensor, then meet with the foster parent to complete the Licensor Guide to the Web-Based Foster Parent Pre-Placement Training form in order to review all of the information in the training and answer any questions from the foster parent.

Completing the Licensor Guide to the Web-Based Foster Parent Pre-Placement Training form and placing it in the foster parent file, in addition to the certificate of completion, is sufficient documentation of completion of the Pre-Placement training requirement.

### *Professional Development Plan for Level 2 Licensed Foster Homes*

The Professional Development Plan for Level 2 Licensed Foster Homes was created to help newly licensed foster parents record the completion dates of their Foster Parent Pre-Placement, Foundation and Ongoing training. We encourage you to share a copy of the Professional Development Plan with your newly licensed foster parents (one per licensed parent) to allow them to record their training completion dates.

The Professional Development Plan is available on the Caregiver page of the WCWPDS website under the "Foster Parent Training Information" section within the "Level 2" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

## **Initial Licensing Training (Foundation)**

### *Requirement and Content*

Within the first two years of licensure as a Level 2 foster home, foster parents must complete 30 hours of initial licensing training under DCF 56.14 (7) (referred to from here forward as Foster Parent Foundation Training).

The ten-module Foster Parent Foundation curriculum explores the key aspects of foster parenting, focusing on both knowledge and skills building. The topics covered in the training are listed in the table at the beginning of this section. For a more in-depth summary of each module, click open the accordion file the WCWPDS website at: <https://care.wcwpds.wisc.edu/foster-parent-foundation-training/>.

### *Accessing Training*

The WCWPDS-Milwaukee Office plans, schedules and delivers Foster Parent Foundation Training to county and tribal licensed foster parents across the state. Child Placing Agencies (CPA) offer Foster Parent Foundation Training to the homes they license. CPA licensed foster parents may also attend training sessions provided by WCWPDS, on a space available basis.

- **Training Calendar:** A training calendar is released by WCWPDS-Milwaukee every six months. The current training calendar is available at: <https://care.wcwpds.wisc.edu/training-calendar/>. Foster Care Coordinators are encouraged to share this link with their newly licensed foster parents or download / print off the training calendars, also available at the link, and distribute to their foster parents.
- **Training Registration:** Foster Parents who attend the Foundation training offered by WCWPDS-Milwaukee must register for the Foster Parent Foundation Training in the PDS Online learning management system. The **User Guide to PDS Online Registration and Learning Management System** provides detailed information for county and tribal licensed foster parents on accessing and utilizing PDS Online to register for and withdraw from Foundation training and view their training transcript. (Note: CPA Level 2 licensed foster parents may also attend Foundation training sessions provided by WCWPDS-Milwaukee.)
- **User Guide to PDS Online Registration and Learning Management System:** This Guide is available on the Training Calendars page at: <https://care.wcwpds.wisc.edu/training-calendar/>.

### *Documenting Completion of Training*

Once Foundation training that is offered by the WCWPDS is completed, training attendance is recorded in PDS Online and will display on the foster parent's transcript. As the Foster Care Coordinator, you will have access to your foster

parent's transcripts to allow you to monitor their progress completing the training. More about the Foster Care Coordinator role and PDS Online is covered later in this section.

### *Professional Development Plan for Level 2 Licensed Foster Homes*

The Professional Development Plan for Level 2 Licensed Foster Homes was created to help newly licensed foster parents record the date each Module of the Foster Parent Foundation Training is completed. We encourage you to share a copy of the Professional Development Plan with your newly licensed foster parents (one per licensed parent) to allow them to record their training completion date of each Module of the Foster Parent Foundation training and keep track of the Modules that still need to be completed.

The Professional Development Plan is available on the Caregiver page of the WCWPDS website under the "Foster Parent Training Information" section within the "Level 2" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

## **Ongoing Training**

### *Requirement and Content*

Each foster parent who operates a Level 2 licensed foster home shall complete 10 hours of ongoing training under DCF 56.14 (8) in each 12-month period of licensure subsequent to the initial licensing period.

Administrative Code Ch. DCF 56 explains Ongoing Training topics and delivery methods in open-ended terms. This was intentional. This allows Foster Care Coordinators to support foster parent completion of training topics that meet the specific needs of the foster parents and the children for whom they provide care.

### *Training Needs Assessment*

At re-licensure, or at any point during the licensing period, it is best practice to have a conversation with your foster parents about their training needs. The needs of the foster parents and the children in their care should guide each foster parent's ongoing training plan and help each to decide which training opportunities to look for in the upcoming year. These questions can help narrow down which topic areas would be relevant for the foster parents to explore future training opportunities. Here are sample questions to get you started in your conversation with your foster parents:

- *What was your overall experience with Foundation Training?*
- *What information from Foundation training did you find useful? Which did you apply?*
- *Did you face any barriers to using the information?*
- *Would you like more training on that topic?*

- *Describe the children in your home; do any of their circumstances or behaviors pose a challenge?*
- *Would gathering more information or skills to address these challenges improve your confidence in parenting/caring for this child?*

### *Professional Development Plan for Level 2 Licensed Foster Homes*

In the Professional Development Plan for Level 2 Licensed Foster Homes, there is a section of the Plan that allows for foster parents to record information about the ongoing training they have attended. The information that foster parents are asked to record (title and type of training, who provided the training, training dates, training description, and actual training hours earned) will provide you with the information you need in order to add the training as an external training to the foster parent's PDS Online transcript.

The Professional Development Plan is available on the Caregiver page of the WCWPDS website under the "Foster Parent Training Information" section within the "Level 2" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

### *Accessing Training*

Foster Parents can access ongoing training in a variety of modalities: web based, in-person group or virtual training, or through self-guided learning (i.e. reading books or newsletters). It is your responsibility to guide foster parents towards topics that best meet their training needs.

It is recommended that you become familiar with training opportunities provided in your county and communities. Each county has an UW Extension Family Living Program that has resources on child development, nutrition, health and safety. School districts, libraries, and local chapters of the United Way or American Red Cross are other entities that offer education to families. Connecting foster parents with this local program may provide resources for ongoing training opportunities.

In addition to WCWPDS, the Foster Care and Adoption Resource Center (FACRC) operated by the Coalition for Children and Families offer ongoing training sessions for foster parents throughout the year. These are face-to-face or interactive webinars on foster care related topics. For more information check out the FCARC website at: <https://wifostercareandadoption.org/training/>.

### *Documenting Completion of Training*

Any training that foster parents do not register to attend in PDS Online will need to be recorded as external training sessions within PDS Online. You can add and approve an external training session for a foster parent by following the directions within the **User Guide to PDS Online Registration and Learning Management System** at: <https://care.wcwpds.wisc.edu/>.

## Level 2 Licensed Foster Home: Basic Foster Home Welcome Packet & Training Information for Foster Parents

The Level 2 Licensed Foster Home Welcome Packet & Training Information for Foster Parents guide describes the training rule for Level 2 licensed foster homes and provides guidance to foster parents on how to access the training to fulfill their training requirements. It was developed to be shared with Level 2 licensed foster homes and is available in the Caregiver area of the WCWPDS website under the "Foster Parent Training Information" section within the "Level 2" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

### Compliance and Training Rule Exceptions

Training compliance is reviewed by Foster Care Coordinators during the licensing period and at renewal. If a foster parent is not in compliance with the licensing regulations, they may request an exception. The DCF Exceptions Panel must approve any request for an exception or waiver to Pre-Placement or Initial Licensing training at all Levels of Care Certification. The Foster Care Coordinator may grant an exception or a waiver for ongoing training at any level.

### Level 3 Licensed Foster Home: Moderate Treatment Foster Home

Level 3 certification is considered moderate treatment foster care, which is foster care that can provide additional supervision and care to children with higher needs than those in basic foster care.

		Level 3
Pre-Placement Curriculum	Foster Care Overview	Pre-Placement: 36 hours
	Expectations of Foster Care	
	Caring for Children in Foster Care	
	Developing and Maintaining Family Connections	
	Foster Family Self-Care	
	Permanency	
Foundation Curriculum	Cultural Dynamics	
	Child Abuse and Neglect	
	Effects of Maltreatment on Development	
	Attachment	
	Separation and Placement	
	Importance of Family Connections	
	Guidance and Positive Discipline	
	Access to Resources	

Various curriculums	Crisis Management	<b>Initial Licensing:</b> 24 hours
	Sexuality and Sexual Development	
	Sexual Abuse	
	Effects of Maltreatment and Trauma on Child Development	
	Building Life Skills	
	Building Birth Family Connections	
	Other Topics Required by Licensing Agency	
	<b>Ongoing:</b> 18 hours each year of licensure beyond the initial licensing period	

## Pre-Placement Training

### *Requirement*

The training requirements are a minimum of 36 hours of pre-placement training under DCF 56.14 (6d) before or after the initial licensure but prior to the placement of any child in the home.

## Initial Licensing Training

### *Requirement*

During the initial licensing period as a Level 3 licensed foster home, foster parents shall complete a minimum of 24 hours of initial licensing training under DCF 56.14 (7e).

## Ongoing Training

### *Requirement*

Each foster parent who operates a Level 3 foster home shall complete 18 hours of ongoing training under DCF 56.14 (8) in each 12-month period subsequent to the initial licensing period.

## Compliance and Training Rule Exceptions

Training compliance is reviewed by Foster Care Coordinators/Licensors during the licensing period and at renewal. If a foster parent is not in compliance with the licensing regulations, they may request an exception. The DCF Exceptions Panel must approve any request for an exception or waiver to Pre-Placement or Initial Licensing training at all Levels of Care Certification. The Foster Care Coordinator may grant an exception or a waiver for ongoing training at any level.

## User Guide to PDS Online Registration and Learning Management System

The User Guide to PDS Online Registration and Learning Management System is available in the Caregiver area of the WCWPDS website under the "Foster Parent Training Information" section within the "Levels 3-5" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

### Level 4 Licensed Foster Home: Specialized Treatment Foster Home

Level 4 certification is considered specialized treatment foster care, which is structured to meet the higher needs of children and often addresses specific population needs, such as teen parents or youth with sexually aggressive behaviors.

		Level 4
Pre-Placement Curriculum	Foster Care Overview	<b>Pre-Placement:</b> 36 hours
	Expectations of Foster Care	
	Caring for Children in Foster Care	
	Developing and Maintaining Family Connections	
	Foster Family Self-Care	
Foundation Curriculum	Permanency	
	Cultural Dynamics	
	Child Abuse and Neglect	
	Effects of Maltreatment on Development	
	Attachment	
	Separation and Placement	
	Importance of Family Connections	
	Guidance and Positive Discipline	
	Access to Resources	<b>Plus 4 hours of Child-Specific Training</b>
Various curriculums	Crisis Management	<b>Initial Licensing:</b> 24 hours
	Sexuality and Sexual Development	
	Sexual Abuse	
	Effects of Maltreatment and Trauma on Child Development	
	Building Life Skills	
	Building Birth Family Connections	
	Other Topics Required by Licensing Agency	
	<b>Ongoing:</b> 24 hours each year of licensure beyond the initial licensing period	

## **Pre-Placement Training**

### *Requirement*

The training requirements are a minimum of 40 hours of pre-placement training under DCF 56.14(6h) before or after initial licensure but prior to the placement of any child in the home.

## **Initial Licensing Training**

### *Requirement*

During the initial licensing period as a Level 4 licensed foster home, foster parents shall complete a minimum of 30 hours of initial licensing training under DCF 56.14 (7e).

## **Ongoing Training**

### *Requirement*

Each foster parent who operates a Level 4 foster home shall complete 24 hours of ongoing training under DCF 56.14 (8) in each 12 months period of licensure subsequent to the initial licensing period.

## **Compliance and Training Rule Exceptions**

Training compliance is reviewed by Foster Care Coordinators/Licensors during the licensing period and at renewal. If a foster parent is not in compliance with the licensing regulations, they may request an exception. The DCF Exceptions Panel must approve any request for an exception or waiver to Pre-Placement or Initial Licensing training at all Levels of Care Certification. The Foster Care Coordinator may grant an exception or a waiver for ongoing training at any level.

## **User Guide to PDS Online Registration and Learning Management System**

The User Guide to PDS Online Registration and Learning Management System is available in the Caregiver area of the WCWPDS website under the "Foster Parent Training Information" section within the "Levels 3-5" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

## Level 5 Licensed Foster Home: Exceptional Treatment Foster Home

Level 5 certification is considered exceptional treatment foster care and is also sometimes referred to as “shift-staffed” foster care. These foster homes have staff members who work in rotating shifts to care for the children. Level 5 licensed foster homes are generally created to meet the needs of specific children who need care into adulthood and the home becomes the adult resource. All Level 5 licensed foster homes must receive prior approval from the DCF Exceptions Panel.

Level 5 Program Manager	Level 5 Program Staff
Pre-Placement: 40 Hours (4 of which must be child or population specific)	Pre-Placement: 40 Hours (15 of which must be child or population-specific); 80 hours of orientation (working with qualified, experienced program staff or similar professionals)
Initial Licensing: 30 Hours	Initial Licensing: Not Required
Ongoing Training: 24 hours each year of licensure beyond the initial licensing period	Ongoing Training: 24 hours each year of licensure beyond the initial licensing period

### Pre-Placement Training

#### *Requirement and Content*

A program manager for a Level 5 licensed foster home shall complete a minimum of 40 hours of pre-placement training under s. [DCF 56.14 \(6p\)](#) before or after initial licensure but prior to the placement of any child in the home.

Wisconsin Statute [DCF 56.14 \(6p\)](#) specifically identifies the content and topics that must be included in pre-placement training for a foster parent who is a program manager of a Level 5 licensed foster home.

Each program staff person who provides care for a child in a Level 5 foster home shall do all of the following before working independently with a child:

1. Complete a minimum 40 hours of pre-placement training under s. [DCF 56.14 \(6t\)](#), and
2. Work with qualified, experienced program staff or similar professionals for at least the first 80 hours of employment.

Wisconsin Statute [DCF 56.14 \(6t\)](#) specifically identifies the content and topics that must be included in pre-placement training for program staff of a Level 5 foster home.

## **Initial Licensing Training**

### *Requirement and Content*

A program manager for a Level 5 licensed foster home shall complete a minimum of 30 hours of initial licensing training under s. [DCF 56.14 \(7s\)](#) during the initial licensing period.

Wisconsin Statute [DCF 56.14 \(7s\)](#) specifically identifies the content and topics that must be included in initial licensing training for a foster parent who is a program manager of a Level 5 licensed foster home.

## **Ongoing Training**

### *Requirement and Content*

A program manager for a Level 5 licensed foster home shall complete a minimum of 24 hours of ongoing training under s. [DCF 56.14 \(8\)](#) in each 12-month period of licensure subsequent to the initial licensing period.

Each program staff person who provides care for a child in a Level 5 licensed foster home shall complete a minimum of 24 hours of ongoing training under s. [DCF 56.14 \(8\)](#) in each year of employment subsequent to the initial year of employment.

Wisconsin Statute [DCF 56.14 \(8\)](#) identifies the content and topics that must be included in ongoing training for a foster parent who is a program manager of a Level 5 licensed foster home and for program staff of a Level 5 licensed foster home.

## Compliance and Training Rule Exceptions

Training compliance is reviewed by Foster Care Coordinators/Licensors during the licensing period and at renewal. If a foster parent is not in compliance with the licensing regulations, they may request an exception. The DCF Exceptions Panel must approve any request for an exception or waiver to Pre-Placement or Initial Licensing training at all Levels of Care Certification. The Foster Care Coordinator may grant an exception or a waiver for ongoing training at any level.

## User Guide to PDS Online Registration and Learning Management System

The User Guide to PDS Online Registration and Learning Management System is available in the Caregiver area of the WCWPDS website under the "Foster Parent Training Information" section within the "Levels 3-5" accordion at: <https://care.wcwpds.wisc.edu/foster-parent-training-information/>.

### Section III: *Training Policies and Guidelines*

The most current training policy information, including Training Registration Info / Guidelines, Payment, and Training Day Expectations, can always be found on the WCWPDS website, under Registration, Payment and Policies at: <https://wcwpds.wisc.edu/registration-payment-policies/>.

### Registration

Registration for courses occurs through the PDS Online registration system: <https://pdsonline.csod.com/>. Information on logging in, registering, withdrawing and other useful tips can be found in the **User Guide to PDS Online Registration and Learning Management System**, available on the Foster Care Coordinator Welcome webpage on the WCWPDS website at: <https://fcc.wcwpds.wisc.edu/>.

Registering early is the best way to assure that you will get into a training session. We accept registrations on a first-come-first-served basis.

The registration deadline is 8 days before the first day of the training session. This occurs 8 days prior to the first day of the training session at the time that the training session starts.

For example, if a training session starts on July 13 at 9 AM, the training session closes on July 5 at 9 AM; if a training session starts on July 13 at 5:30 PM, the training session closes on July 5 at 5:30 PM.

When you register, you can inform us of any ADA or special dietary needs, such as if you need to sit near the front of the room or have food allergies.

Nursing mothers should contact the WCWPDS prior to the training so we can help support you and assure you do not miss time during the training. We can help make arrangements for a location you can use before and after the

training, as well as during lunch.

### **Confirmation**

When you register for a training session, you will get an automatic notification via email that your registration has been received. This confirms your registration.

If the session is full and you are waitlisted, you will receive another PDS Online email informing you that you are on the waitlist. **Be sure to double check your status.** If you are moved off the waitlist because a spot has become available in the training session, you will receive an email notifying you that you have moved off the waitlist and onto the registration roster.

PDS Online also displays your upcoming training sessions under the "Active" tab of your Transcript. Do not attend training unless your PDS Online transcript verifies that you are registered for a training session.

### **Waitlists**

PDS Online keeps a waitlist if a training session is full and pulls from the waitlist if an opening occurs. You will receive an email notifying you that you have moved off the waitlist. The waitlist is kept on a first come, first served basis until registration closes. After registration ends, the waitlist becomes a wait-pool. Openings are filled by notifying everyone in the wait-pool via email that there is an opening. The first person to respond will be able to attend the training session.

### **Withdrawals**

More than 8 days prior to a training session - If you are no longer able to attend the training session, please log into PDS Online and withdraw from the training session to assure that you are not assessed the session fee.

Eight (8) days or fewer to a training session - If you are no longer able to attend the training session you must contact the WCWPDS Office at 608-890-3965 to withdraw. Participants in the waitlist will be contacted and made aware of the opening in the session. The cancellation policy and fees apply if you are withdrawing from the training session 8 days or fewer prior to the first day of training.

### **Substitutions and Walk-Ins**

**Agency Substitutions and Walk-Ins are not accepted.** A waitlist and pool is established for each session as individuals register for training sessions based upon their training requirements and needs; the spot does not belong to an agency.

## **Cancellation Policy and Fees**

Registrants who wish to no longer attend the session for which they are registered must cancel more than 8 days prior to the first day of the training session in order to avoid fiscal penalties. Registrants who cancel more than 8 days prior to a training session will not be charged the registration fee for the cancelled training session.

Registrants who cancel 8 days or fewer prior to the first day of the training session, and “no shows” to training sessions, will be billed for the registration fee.

Registration deadline is 8 days before the first day of the training session. Note: training sessions close 8 days prior to the first day of the training session at the time that the training session starts. For example, if a training session starts on July 13 at 9 AM, the training session closes on July 5 at 9 AM; if a training session starts on July 13 at 5:30 PM, the training session closes on July 5 at 5:30 PM.

## **Paying for a Training Session**

The WCWPDS invoices your agency on a monthly basis for all training sessions that have been completed in the previous month. This bill will list all those from your agency who owe any training fees. We do not accept advanced payments, credit cards or payments at training sessions.

## **Questions**

If you or your supervisor have any questions regarding these training policies, please contact the Wisconsin Child Welfare Professional Development System via email at [office@wcpds.wisc.edu](mailto:office@wcpds.wisc.edu) or phone at 608-890-3965.

## **Section IV: *Training Day Expectations***

### **Training Days and Time**

Unless otherwise indicated all training days begin with registration at 8:30 a.m. and instruction from 9:00 a.m. to 3:45 p.m. with a 45-minute lunch.

### **Planning Your Travel for In-Person Classroom Sessions**

Please sure to check the location and address of each training. Allow sufficient time for travel time to assure that you arrive prior to the start of the training session. Winter weather and summer road work often impact travel times.

### **Attendance**

It is expected that participants' cases be covered throughout the duration of the

training session so you can attend the entire training. Handle work and personal matters prior to the start of training so you can fully immerse yourself in the learning. If needed, breaks and lunch time provide an opportunity to return calls, texts or emails.

Participants should not receive messages or phone calls during training time. Please communicate with the trainer if you are involved in an emergency situation that may require you to respond during the training. Step out of the room to handle the emergency and return to the training as quickly as possible.

Nursing mothers should contact the WCWPDS prior to the training so we can help support you and assure you do not miss time during the training. We can help make arrangements for a location you can use before and after the training, as well as during lunch.

### **Virtual Training Sessions**

Please be prepared to participate in virtual training via the Zoom platform. You can find materials and support resources, or test your Zoom technology via a session listed on the "Zoom Test Drop-In Session Calendar" on the WCWPDS website: <https://wcpds.wisc.edu/virtual-learning-training-materials/caseworker-virtual-learning-training-materials/>

There may be various tools used outside of Zoom for your training, including Google Docs/Jamboards, Kahoot, Mentimeter, and other tools imbedded into Zoom. If you have questions regarding the tool that will be utilized in your training sessions, please reach out to the trainer prior to your training.

It is especially important that learners are supported by their supervisors during trainings that are virtual. All case management, court hearings, and meetings will need to be covered for the learner attending training. We understand that it is easy to be distracted by situations that may arise during virtual training times. Please treat the virtual training as if you were in-person in regard to attendance. If a situation arises during training, please ensure someone is ready to cover these issues while the training day is in progress.

Cameras are required to be on while virtual training is in progress in order to qualify for training credit and CEH's.

**You may NOT attend training virtually if you are driving a vehicle.**

### **Accessibility**

The Wisconsin Child Welfare Professional Development System fully complies with the legal requirements of the ADA and the rules and regulations thereof. Please notify us if you are in need of accommodations.

## **Complete/Incomplete Status in PDS Online**

Avoid missing any part of the training for any reason. The WCWPDS must document the actual time that a participant is in attendance for all training sessions along with a status of "complete" in the participant's transcript in PDS Online. All hours in attendance count towards DSPS licensing requirements. In some cases, missing portions of the training will result in receiving an "incomplete" and no credit hours (\*see NOTE below).

New staff working to meet the DCF 43 Training Rule requirements must complete 15 days of Foundation training (a day of training is considered to be 6 hours) or 90 hours of Foundation training within the first 2 years of employment. After the completion of Foundation training within the first two years of employment, staff are required to complete 30 hours of ongoing/in-service training in each subsequent two-year DSPS licensing period.

\*NOTE: For those courses that are pre-requisites for other courses (currently Safety in Child Protective Services – Present Danger; Safety in Child Protective Services – Impending Danger; and Engaging to Build Trusting Relationships), there are exceptions to a recording of "complete" in PDS Online. If you miss any portion of one of these courses, the trainer must indicate that you were in attendance at enough of the training to acquire the necessary knowledge to support your successful participation in the next course. If the trainer determines that you have an "incomplete", then you must retake the course. (If you intend to use a course to count toward your hours for licensing purposes, DSPS has concluded that no hours can be counted for a course that has a notation of "incomplete" in PDS Online.)

## **Technology Policy**

All training participants are expected to silence their cell phone, refrain from texting, and refrain from using computers, smart phones and other electronic devices during a training session, unless otherwise directed to do so by the trainer.

Use of electronic devices during training inhibits the participant's ability to learn and to listen effectively. Individuals who text or respond to emails on a computer, smart phone or other device are missing out on the content being trained. Additionally, the use of electronic devices during training is distracting to other participants and impacts their learning.

## **Training Session Evaluations**

At the end of each training session, you will be asked to complete an evaluation. These are very important to us as we work to improve your learning opportunities. We also ask for your input about what other training topics you would like us to offer so we can help you grow professionally. The trainer as well as WCWPDS staff receive a copy of the results of the evaluations as a part of the process of improving each training session.

Additional, helpful information to support you while attending training can be found on the Top Ten Tips for Training Success list. It is available on the Foster Care Coordinator Welcome webpage on the WCWPDS website at: <https://fcc.wcwpds.wisc.edu/>.

## **Section V: *About Us***

With a vision of improving child welfare outcomes through an exceptional child welfare workforce, the Wisconsin Child Welfare Professional Development System (WCWPDS) annually provides job-specific professional development opportunities for nearly 3,000 state, county, tribal, and private agency child welfare workers and nearly 4,000 foster-parents throughout the State of Wisconsin.

The project is jointly funded by the Wisconsin Department of Children and Families (DCF), county child welfare agencies, and tribal child welfare agencies. The University of Wisconsin-Madison partners with the UW-Milwaukee to develop and deliver all required and ongoing training for child welfare workers, supervisors, and foster parents as well as technical assistance to county and tribal child welfare agencies.

The University of Wisconsin-Madison School of Social Work is the lead entity under contract with DCF. Program outcomes are established annually and are based on input from DCF, counties, and tribal administrators and workers through the WCWPDS Steering Committee.

### **Our Purpose**

The purpose of the Wisconsin Child Welfare Professional Development System is to support knowledge and skill development by providing innovative learning opportunities to those who promote the safety and well-being of children, youth and families.

### **Our Mission**

We are dedicated to serving professionals, partners, caregivers and families by delivering learner centered, research-based, innovative, culturally responsible and exemplary learning opportunities.

### **Our Philosophy**

The values we hold in fulfilling our purpose and carrying out our mission include: Innovation, Partnership and Collaboration, Research and Evidence Informed, Learner Centered, and Cultural Humility.

### **Services**

The WCWPDS provides a continuum of services intended to facilitate and sustain positive change and support improved outcomes within Wisconsin's child welfare

system. Those services include:

- Continuing professional education
- Application and skill building
- Flexible learning alternatives
- Competency-based instructional design
- Research and evaluation / Research to practice
- Organizational effectiveness / Continuous quality improvement
- Leadership development
- Technical assistance and coaching

## **Scope**

In the calendar year 2019, WCWPDS was associated with the following numbers:

Total Trainees: **21,130**

Total professional-development opportunities provided: **1,068**

Case-worker professional-development opportunities provided: **496**

Case-worker trainees: **9,819**

Foster-parent professional-development opportunities provided: **572**

Foster-parent trainees: **11,311**

## **Section VI: Oversight and Collaboration**

### **Steering Committee**

The WCWPDS Steering Committee is responsible for providing fiscal oversight and leadership and direction in identifying program and operational outcomes for the WCWPDS. The Steering Committee's responsibilities include:

- Fiscal oversight and accountability
- Identification of long-range goals and objectives
- Identification of annual "target outcomes"
- Review and approval of the annual operational plan submitted by the WCWPDS leadership team in response to "target outcomes"
- Quarterly review of program progress as defined in the annual operational plan

The WCWPDS Steering Committee is an advisory committee to the Department of Children and Families. Direction, decision-making, and conflict resolution are made by working toward consensus, with the final decision-making authority falling to the Deputy Administrator, Division of Safety and Permanence, if a consensus cannot be reached.

Oversight authority and membership on the WCWPDS Steering Committee includes participants from each of its funding authorities.

Members include:

Deputy Administrator, Division of Safety & Permanence  
Bureau Director, Safety and Well-Being  
Bureau Director, Permanence and Out-of-Home Care  
Division Director, Milwaukee Child Welfare  
Director, Office of Youth Services  
Intertribal member/representative (x2)  
WCHSA Executive Director  
WCHSA Western regional member/representative (x 2)  
WCHSA Northern regional member/representative (x 2)  
WCHSA Northeastern regional member/representative (x 2)  
WCHSA Southern regional member/representative (x 2)  
WCHSA Southeastern regional member/representative (x 2)

Ex-Officio Members:

Director, Wisconsin Child Welfare Professional Development System  
Principle Investigator, Wisconsin Child Welfare Professional Development System,  
UW-Madison  
Principle Investigator, Wisconsin Child Welfare Professional Development System,  
UW-Milwaukee

### **WCWPDS Membership**

WCWPDS Members include staff who provide child welfare services in one of the county departments of social/human services in Wisconsin, staff who provide child welfare services in one of the Indian Child Welfare departments in Wisconsin, and Department of Children and Families and Bureau of Regional Operations staff.

County and tribal staff who do not provide child welfare services are able to attend at the member rate if room is available in the training session, except as noted for a specific session.

All other training attendees are considered nonmembers and will be assessed the nonmember rate.

Registration fees are \$25 per day for members and \$100 per day for nonmembers.

### **Contact Information**

For general questions or questions related to caseworker, supervisor, youth justice, or tribal trainings, please call:

WCWPDS-Madison  
608-890-3965  
[office@wcwpds.wisc.edu](mailto:office@wcwpds.wisc.edu)

For all questions related to Division of Milwaukee Child Protective Services child welfare trainings or caregiver trainings (foster parent, adoptive parent, congregate care), please call:

WCWPDS-Milwaukee  
414-964-7400  
[wcpds-mke@uwm.edu](mailto:wcpds-mke@uwm.edu)

### **Training Center Addresses**

**More detailed information about our training center locations is available on the WCWPDS website at: <https://wcpds.wisc.edu/training-locations/>.**

Madison Training Center: 8010 Excelsior Drive, Suite 100, Madison, WI 53717

Milwaukee Training Center: 4425 N. Port Washington Road, Suite 400, Glendale, WI 53212

Training sessions are also held around the state at various locations. Each training listed on PDS Online includes a link to a map with the training address and location.